



Preliminary Survey Service Agreement

About Service:

We conduct the following “**Service Contents**” with this preliminary survey.

This service does not promise a franchise contract with a franchisor. The service aims to disclose a franchisor information and set up the initial face-to-face meeting with a franchisor (basically in Japan). This service will be completed by setting up the initial face-to-face meeting between you and a franchisor. After that, you shall directly do any negotiations and meetings with the franchisor.

We shall not be responsible for any results of the direct meeting/negotiation between you and a franchisor.

Service contents:

1. We collect information on a franchisor and summarize and report.

The items included in the report: Please refer to the “**Franchisor information**” attached.

2. We communicate with the person in charge at the franchisor on behalf of you.

Supported communication language is English only with you.

The communications may include the information on franchise agreement contents and other confirmation matters.

The types and the number of communication included are as follows.

E-mail: Sending and receiving 8 times between you and a franchisor (in English only)

Remote meeting: 1 hour x once (Franchise Japan staff will attend the remote meeting)

3. We set up the initial face-to-face meeting with the person in charge at the franchisor (basically in Japan).

At this step, we will disclose the person in charge, e-mail address and the telephone number of franchisor.

The meeting setup is done only once. Your travel expenses, accommodation expenses and other expenses required for staying in Japan are not included in this service and shall be paid separately by yourself. If you need an interpreter in English by Franchise Japan representative at the initial meeting, our travel expenses and interpreting fee will be charged separately.

Payment method:

The payment for this service must be done in advance. We will send you an invoice upon your request.

Please remit the invoice amount (in US dollars) to our Japanese bank account. Your remittance charge at your end shall be paid by yourself. PayPal payment is also available.

Start and duration of the service:

We will start the service from the date that we confirm your remittance to our bank account.

We will notify you of the start of the service by e-mail with the service starting date.

The service period is one month from the service starting date above mentioned.

However, we reserve the right to decide whether it is necessary to extend the service period for any reason.

Refund policy:

If the service is not be able to continue due to any reason by the franchisor or that we cannot manage, or we are not able to set up a direct meeting between you and the franchisor due to any reason by the franchisor, half of the service fee will be refundable.

However, even if a direct meeting is not established, if negotiations between you and the franchisor are deemed to be continued, it will not be subject to refund.

The refund will be made by bank transfer to your bank account or by PayPal.

Termination of this service:

This service will be terminated at the following points.

1. When we set up the initial business meeting with the franchisor: No refund.
2. When the contact information of the franchisor is disclosed: No refund.
3. Direct negotiation with the franchisor is not permitted during the term of this contract. If that fact is discovered, we will immediately terminate this service: No refund.

Service completion notice:

We will inform you of the service completion by e-mail notification when this service is terminated.

If you agree with the above service items and wish to start the service, please contact us by e-mail.

We will send you an invoice for the service fee by return.